



December 6, 2021

To whom it may concern

I write this recommendation for Lorilee Sephton. I have been working with Lorilee since September 2021 as a placement student from Sheriden College's Social Service Worker Diploma Program.

I have worked closely with her as her direct supervisor at Matthew House Ottawa Refugee Services. We work with newly arrived refugee claimants and support them to start their life in Canada.

I have found Lorilee to be a person of exceptional abilities and unrivalled work ethic. She is a highly motivated, and multi-skilled individual whom I am fortunate to have on my team. She is an incredibly organised and focused professional, who completes all her tasks ahead of time, and then does some more. She goes above and beyond her duties to dig out details in every situation and leaves no stone unturned. She is a people lover and approaches her work with a client focused approach. She has excellent interpersonal skills and an empowering attitude which overturns every negative situation to a laughable one. She has been a strong pillar for her colleagues and clients alike.

Our work involves many small details and many times we approach situations that we have never dealt with, which require thinking out of the box. She is our problem solver - a go-to person for everything that needs an abrupt solution. She is also a quick learner and an easily adaptable, reliable, and independently driven team member.

If you are looking for someone who can handle multiple tasks without losing track of them, a problem solver, someone with excellent people skills, a quick learner, a multi-skilled individual, who can work very well with minimum supervision, you will find all this and more in Lorilee.

I would have loved to keep her, but I currently do not have a budget to support an additional employee. I hope someone who deserves her will find her.

Sincerely

A handwritten signature in blue ink, appearing to read "Doreen Katto".

Doreen Katto  
Program Coordinator, Refugee Services  
Matthew House Ottawa.